



Section 508 Checklist for §1194.31 Performance Criteria.

This Standard is used to define and explain the requirements for various accessibility features for people with the following disabilities: blindness, low vision, deafness, hard of hearing, speech, mobility, dexterity, and fine motor control. Functional performance criteria are used in conjunction with the other standards.

ID	1194.31 Standard Criteria & Checklist Questions	Evaluation
(a)	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	
a.1	Are all features of the product or service available to users of the product or service with no vision?	
a.2	Are all features of the product or service available to users of the product or service with assistive technology?	
a.3	Are all features of the product or service available to users of screen readers? (The product or service can not be usable with one screen reader and not another.)?	
a.4	Are all features of the product or service available to users of Braille displays?	
a.5	If visual alerts are provided, are they also available in an auditory manner?	
a.6	If multimedia products are provided are they video described?	

ID	1194.31 Standard Criteria & Checklist Questions	Evaluation
(b)	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	
b.1	Are all features of the product or service available to users of the product or service with low vision?	
b.2	Are all features of the product or service available to users of the product or service with low vision using assistive technology such as screen magnifiers (The product or service can not be usable with one screen magnifier and not another.)?	
b.3	If visual alerts are provided, are they also available in an auditory manner?	
b.4	If multimedia products are provided are they video described?	
b.5	If multimedia products are provided can they be enlarged?	
(c)	At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	
c.1	Are all features of the product or service available to users of the product or service with no hearing?	
c.2	If audio alerts are provided, are they also available in a visual manner?	
c.3	If multimedia products are provided are they captioned?	

ID	1194.31 Standard Criteria & Checklist Questions	Evaluation
(d)	Where audio information is important for the use of a product or service, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	
d.1	Are all features of the product or service available to hard of hearing users?	
d.2	Can a default audio output be set to various levels and is it user selectable?	
d.3	If audio alerts are provided, are they also available in a visual manner?	
d.4	If multimedia products are provided are they captioned?	
e.	At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	
e.1	Are all features of the product or service available to users that do not require user speech?	
f.	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	
f.1	Are all features of the product or service available to users that do not require fine motor control or simultaneous actions and that is operable with limited reach and strength?	
f.2	Are all features of the product or service available to users of voice recognition technology?	

ID	1194.31 Standard Criteria & Checklist Questions	Evaluation
f.3	Are all features of the product or service available to users of pointer technology?	
f.4	Are all features of the product or service available to users of eye tracker technology?	

VA Section 508 Program Office (C10A)
 810 Vermont Ave. N.W
 Washington, DC 20240
Section508@va.gov
 (202) 273-6543
<http://www.va.gov/accessible/>